## IN THE CLAIMS:

Please cancel claims 8, 16, and 23 without prejudice.

Please amend claims 1-3, 5, 6, 9-14, 17-22, and 24, and add new claims 25-27 as follows:

1. (Currently Amended) A method for automated voice recognition, said method comprising the steps of:

providing an audible list containing a plurality of items;

receiving an utterance indicating a selected one of the items from the list; and

performing a matching operation that uses a time that the utterance was received in

making a determination that matches the utterance with a matched one of the items from the list,

the based at least partially on a time that the utterance was received influencing the determination

of which one of the items from the list matches the utterance.

2. (Currently Amended) The method of claim 1, wherein the matching performing step includes the sub-steps of:

comparing the utterance to each of the items in the list so as to generate a confidence score for each of the items in the list, the confidence score for at least one of the items being influenced by the time that the utterance was received relative to the items in the list; and

selecting the matched one of the items based on the confidence scores of the items in the list.

3. (Currently Amended) The method of claim [[2]] 1, wherein the comparing sub-step performing step includes sub-steps of:

calculating an initial confidence score for each of the items in the list based on a comparison of the utterance to the item; and

selectively modifying the initial confidence scores based on the time that the utterance was received relative to the items in the list.

4. (Original) The method of claim 3, wherein the comparison of the utterance to the item is performed using natural language processing.

- 5. (Currently Amended) The method of claim 3, wherein in the sub-step of selectively modifying the initial confidence scores, the initial confidence score of the item that was provided immediately before the time that the utterance was received is increased by a first predetermined amount.
- 6. (Currently Amended) The method of claim 5, wherein in the sub-step of selectively modifying the initial confidence scores, the initial confidence score of the item that precedes the item that was provided immediately before the time that the utterance was received is increased by a second predetermined amount, which is less than the first predetermined amount.
- 7. (Original) The method of claim 3, wherein in the sub-step of selectively modifying the initial confidence scores, the initial confidence scores of the items that were provided after the time that the utterance was received are decreased.
- 8. (Canceled)
- 9. (Currently Amended) The A method of claim 1, for automated voice recognition, said method comprising the steps of:

providing an audible list containing a plurality of items;

receiving an utterance indicating a selected one of the items from the list; and

matching the utterance with a matched one of the items from the list based on a time that the utterance was received.

wherein in the matching step, the utterance is matched with the matched one of the items based on the degree of proximity between the time of the utterance and a time when each of the items was provided.

10. (Currently Amended) The method of claim 1, wherein the matching performing step includes the sub-step of determining the time that the utterance was received based on an echo cancellation time for the utterance.

11. (Currently Amended) A machine-readable medium encoded with a program for automated voice recognition, said program containing instructions for performing the steps of:

providing an audible list containing a plurality of items;

receiving an utterance indicating a selected one of the items from the list; and

performing a matching operation that uses a time that the utterance was received in

making a determination that matches the utterance with a matched one of the items from the list,

the based at least partially on a time that the utterance was received influencing the determination of which one of the items from the list matches the utterance.

12. (Currently Amended) The machine-readable medium of claim 11, wherein the matching performing step includes the sub-steps of:

comparing the utterance to each of the items in the list so as to generate a confidence score for each of the items in the list, the confidence score for at least one of the items being influenced by the time that the utterance was received relative to the items in the list; and selecting the matched one of the items based on the confidence scores of the items in the

13. (Currently Amended) The machine-readable medium of claim [[12]] 11, wherein the comparing sub-step performing step includes sub-steps of:

calculating an initial confidence score for each of the items in the list based on a comparison of the utterance to the item; and

list.

selectively modifying the initial confidence scores based on the time that the utterance was received relative to the items in the list.

14. (Currently Amended) The machine-readable medium of claim 13, wherein in the substep of selectively modifying the initial confidence scores, the initial confidence score of the item that was provided immediately before the time that the utterance was received is increased by a first predetermined amount.

- 15. (Original) The machine-readable medium of claim 13, wherein in the sub-step of selectively modifying the initial confidence scores, the initial confidence scores of the items that were provided after the time that the utterance was received are decreased.
- 16. (Canceled)
- 17. (Currently Amended) The machine-readable medium of claim 11, wherein in the matching performing step, the utterance is matched with the matched one of the items based on the degree of proximity between the time of the utterance and a time when each of the items was provided.
- 18. (Currently Amended) The machine-readable medium of claim 11, wherein the matching performing step includes the sub-step of determining the time that the utterance was received based on an echo cancellation time for the utterance.
- 19. (Currently Amended) An automated voice recognition system comprising:
  - a first input for receiving a list containing a plurality of items;
- a second input for receiving an utterance indicating a selected one of the items from the list;
  - a third input for receiving a time that the utterance was received; and
- a comparator for outputting a matched performing a matching operation that uses the time that the utterance was received in making a determination that matches the utterance with one of the items from the list, based on the first, second, and third inputs the time that the utterance was received influencing the determination of which one of the items from the list matches the utterance.
- 20. (Currently Amended) The automated voice recognition system of claim 19,

wherein the comparator compares the utterance to each of the items in the list so as to generate a confidence score for each of the items in the list, and selects the matched one of the items based on the confidence scores of the items in the list, and

the confidence score for at least one of the items is influenced by the time that the utterance was received relative to the items in the list.

21. (Currently Amended) The automated voice recognition system of claim [[20]] 19, wherein the comparator generates the confidence scores for each of the items in the list by:

calculating an initial confidence score for each of the items in the list based on a comparison of the utterance to the item; and

selectively modifying the initial confidence scores based on the time that the utterance was received relative to the items in the list.

22. (Currently Amended) The automated voice recognition system of claim 21, wherein the initial confidence score of the item that was provided immediately before the time that the utterance was received is increased by a first predetermined amount.

## 23. (Canceled)

- 24. (Currently Amended) The automated voice recognition system of claim 19, wherein the comparator matches the utterance with the matched one of the items based on the degree of proximity between the time of the utterance and a time when each of the items was provided.
- 25. (New) The method of claim 1, wherein the performing step includes sub-steps of:
  determining when the utterance was received relative to the items in the list; and
  using when the utterance was received relative to the items in the list to influence the
  determination of which one of the items from the list matches the utterance.

- 26. (New) The method of claim 25, wherein in the using sub-step, when the utterance was received relative to the items in the list influences a confidence score of at least one of the items from the list.
- 27. (New) The method of claim 1, wherein in the matching operation, the degree of proximity between the time of the utterance and a time when each of the items was provided is used in matching the utterance with one of the items from the list.